

# Comcast builds confidence in automation and OpenStack administration with Red Hat Training



## Industry

Telecommunications

## Software and services

Red Hat® Training

Red Hat OpenStack® Platform

Red Hat Ansible  
Automation® Platform

Comcast, an American telecommunications conglomerate headquartered in Philadelphia, Pennsylvania, is the second-largest broadcasting and cable television company in the world.

### Challenge

To accommodate the increased speed, scale, and complexity of its hybrid and multicloud environments, Comcast needed to create, share, and reuse automation capabilities across projects and teams with the right level of governance and control. After adopting automation and platform technology from Red Hat, the telecommunications service provider sought to increase its teams' expertise in these technologies.

### Solution

During a five-day onsite training engagement, Comcast Voice Engineers took Red Hat Training courses on Red Hat Ansible Automation Platform and Red Hat OpenStack Platform administration, including hands-on labs.

### Benefits

- Gained experience with implementing, managing and troubleshooting automation and OpenStack administration with hands-on, expert-guided curriculum
- Improved support and integration of automation and cloud technology in voice engineering network
- Increased efficiency of production use of Red Hat technologies

*"Red Hat Training has helped Comcast Voice Engineers improve support and integration of cloud technology in our network. Red Hat's engaging engineers and instructors provided feedback during and after the class. I recommend these courses for organizations that are currently adopting cloud platforms and services."*

**Nelson Beville**  
Manager, Voice Engineering,  
Comcast

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