**Red Hat**

# Streamline AI adoption with Red Hat Services

As the technology landscape continues to evolve at a rapid pace, artificial intelligence (AI) has emerged as a competitive differentiator, and is well on its way to becoming an IT standard.

But there remains a large section of organizations who may be looking for business and technology expertise to support them as they evaluate how AI fits into their existing operations, including implementing a platform that supports production-grade AI model training, such as Red Hat® Enterprise Linux® AI.

Red Hat Services—which includes Red Hat Consulting, Red Hat Training and Certification, and Red Hat Technical Account Management—provides the support those organizations need to streamline the adoption of Red Hat Enterprise Linux AI, maximize the value of their investment, and build an effective AI strategy across their entire organization.

## ☑ Streamline AI platform implementation

The implementation stage of any technology can be complex, time-consuming, and expensive if not properly planned or managed.

This is especially true as the complexity of the technology increases, as is the case with AI, leaving some organizations hesitant to adopt an AI platform.

Organizations that engage Red Hat Consulting will find the support they need to streamline the implementation of Red Hat Enterprise Linux AI, including:

▸ A tailored approach that starts with architecture sessions where Red Hat experts learn the organization's specific system requirements.

▸ Collaborative planning with Red Hat implementation experts to determine a roadmap to successful platform adoption and the organization's desired business outcomes.

▸ Ongoing support throughout the implementation process, including any needed platform customization based on an organization's business objectives.

## ☑ Build internal AI skills

Adopting a new technology often requires new skills, and while some will bring in new talent to achieve that, building up the skills of existing talent can be a much more effective route.

Engaging with Red Hat Training and Certification provides the skills development organizations need to successfully implement and operationalize Red Hat Enterprise Linux AI, including:

▸ Training for internal teams—including IT staff, system administrators, engineers, developers, and architects—to build the skills needed to implement and manage an AI platform.

▸ Expertise in navigating organizational transformation, including managing technical change, process development, and cultural change which is especially consequential in the AI space.

▸ A wide variety of training options, including outcome-driven courses, hands-on labs, and performance-based exams to assess, train, and validate skills with Red Hat's portfolio of AI solutions, such as Red Hat Enterprise Linux AI.

▸ Industry-recognized validation of AI skills, including the skills needed for AI solutions from Red Hat.

## ☑ Solve IT issues and mitigate risk with support

Even with the required AI skills built up internally, many organizations still need ongoing IT support to help traverse the complexities of Red Hat Enterprise Linux AI implementation, as well as any IT issues that arise from working with a new technology.

Organizations that engage with Red Hat Technical Account Management can find the ongoing support they need to reach their desired business outcomes with Red Hat Enterprise Linux AI, including:

▸ Dedicated support and engineering experts that help organizations solve any IT issues that may arise, both proactively and reactively, as needed.

▸ Proactive planning and guidance on security and regulatory compliance, which is vital when working with the large volumes of internal and customer data that AI is often powered by.

▸ The deep AI expertise and guidance needed to prepare for and mitigate the risks of AI, including the risks of generative AI, such as undesired outputs or AI hallucinations, by implementing technical guardrails based on an organization's needs.

## ☑ Accelerate time to value

Each offering from Red Hat Services helps address key areas of Red Hat Enterprise Linux AI implementation, but engaging with all 3 will achieve the most tangible benefits.

By combining technology expertise, collaborative planning, skills building, and ongoing support, organizations can streamline their time to value. This is made possible with:

▸ Red Hat Consulting, which provides end-to-end business and product expertise, from implementation to enablement. Consulting engagements help organizations increase operational efficiency, maximize their technology investment, and ultimately, produce measurable results with Red Hat Enterprise Linux AI.

▸ Red Hat Training and Certification, which helps build the internal skills teams need to improve productivity, optimize costs, and mitigate risks as they move toward their desired business outcomes with Red Hat Enterprise Linux AI, resulting in 25-50% more efficient day-to-day IT tasks and 77% more effective new employees.[1]

▸ Red Hat Technical Account Management, which provides engineering and support experts to help organizations get the most out of their Red Hat Enterprise Linux AI investment to streamline their time to value, resulting in a 3-year return on investment of 379%.[2]

## Get started

Contact a Red Hatter to discuss how Red Hat Services can help you plan and execute your Red Hat Enterprise Linux AI implementation.

[1] McAfee, Nathan. "Analyzing the economic impact of Red Hat Training." Enterprise Strategy Group, January 2024.
[2] Forrester Research. "The Total Economic Impact™ Of Red Hat Technical Account Managers." March 2023.